

Triennial Review of the Implementation of Recommendations on the Programme Evaluation of DCO

1 July 2025

Assignment No: IED-25-011



INSPECTION AND EVALUATION DIVISION

Function *“The Office shall evaluate the efficiency and effectiveness of the implementation of the programmes and legislative mandates of the Organization. It shall conduct programme evaluations with the purpose of establishing analytical and critical evaluations of the implementation of programmes and legislative mandates, examining whether changes therein require review of the methods of delivery, the continued relevance of administrative procedures and whether the activities correspond to the mandates as they may be reflected in the approved budgets and the medium-term plan of the Organization;”* ([General Assembly Resolution 48/218 B](#)).

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Summary

The present triennial review report of the Office of Internal Oversight Services (OIOS), Inspection and Evaluation Division (IED), determines the extent to which the recommendations emanating from the OIOS evaluation of the Development Coordination Office (DCO) ([E/AC.51/2022/2](#)) were implemented. The triennial review has determined that all four recommendations of the OIOS report were implemented by DCO, with evidence of positive outcomes resulting from their implementation.

In response to recommendation 1 for DCO to support United Nations Sustainable Development Group (UNSDG) in improving country-level coherence and implementation of joint workplans, DCO finalized a checklist on the implementation of SGs reforms, supported entities in adopting the use of the checklist, and enhanced the UNSDG data portal.

In response to recommendation 2 to strengthen knowledge sharing efforts, DCO increased its dissemination of innovations and good practices on integrated policy. This was achieved through regular webinars for Resident Coordinators (RCs) and UN Country Teams (UNCTs), the publication of a monthly newsletter for RCs and Resident Coordinator Office (RCO) staff, as well as publication of relevant blogposts on the DCO and UNSDG websites. All of these initiatives also highlighted the contributions of non-resident entities.

In response to recommendation 3 to streamline reporting requirements, DCO launched a business process alignment exercise to document and harmonize reporting processes of UN entities, collaborated with United Nations Children's Fund (UNICEF) on an interoperability Proof of Concept, and supported the launch of the UNSDG Output Indicator Framework.

In response to recommendation 4 to address challenges in operationalizing cross cutting issues at the UNCT level, DCO provided expert advice to RCs through subject matter experts in New York as well as regional DCO teams, deployed substantive advisors in RCOs, offered tailored training to RCs, and supported the design of joint programmes.

Several positive outcomes from the implementation of these recommendations point to improved country-level coherence across the resident coordinator system. As a result of the efforts undertaken by DCO to support joint workplans, the proportion of UNCTs that had at least one active joint programme increased from 78 percent in 2021 to 87 percent in 2024. Evidence from specific RCOs suggested that the process of compiling the joint workplan helped identify areas for complementarity across entities, allowed improved outreach to key partners, and improved cooperation with government. As a result of improved knowledge sharing efforts, key aspects of specific RCOs initiatives were replicated in other RCOs. As a result of the steps taken by DCO to enhance UNCT reporting on UN-Info, RCOs reported reduced transaction costs, less duplication, improved efficiency and enhanced accountability. Finally, improved support to RCs on mainstreaming key cross-cutting areas showed some promising results, including improved reporting on the UNCT Accountability Scorecard on Disability Inclusion and, in some countries, integration of climate and environment with national priorities in the development of a joint workplan.

I. Introduction

1. At its sixty-second session in 2022, the Committee for Programme and Coordination considered the report of the Office of Internal Oversight Services (OIOS), Inspection and Evaluation Division (IED), on the evaluation of the Development Coordination Office (DCO): contribution of the resident coordinator system to country-level programme coherence ([E/AC.51/2022/2](#)).
2. In the present triennial review, OIOS examined the status of the implementation of the four recommendations contained in the evaluation. The review also addressed, where possible, the extent to which implementation of the recommendations contributed to programme changes.
3. The methodology for the triennial review included:
 - (a) Review and analysis of the biennial progress reports on the status of recommendations, which are monitored through the OIOS recommendation's database;
 - (b) Analysis of relevant information, documents and reports obtained from DCO related to the recommendations; and
 - (c) Interviews conducted with a purposive sample of 9 DCO staff.
4. The report incorporates comments received from DCO during the drafting process. A final draft was shared with DCO for its formal comments, which are contained in the Annex I. OIOS expresses its appreciation to DCO for the cooperation it extended in the preparation of this report.

II. Results

Recommendation 1

Support UNSDG in improving country-level coherence and implementation of joint workplans

5. To address the challenges created by disparate United Nations entity programme requirements, governance, parallel programming tracks and reporting lines on implementing joint workplans, the Development Coordinator Office, in its secretariat capacity, should support the Chair of the United Nations Sustainable Development Group (UNSDG) to provide United Nations system governing bodies with the relevant information and tools to facilitate their oversight role in order to improve country-level coherence and implementation of joint workplans, as requested by the General Assembly in its resolution 76/4.

Indicators of implementation:

- (a) organized discussions within the United Nations Sustainable Development Group
- (b) timeline to implement General Assembly resolution 76/4 and funding compact
~~commitments~~[commitments](#)
- (c) reporting to governing bodies on steps taken

6. In response to the recommendation, DCO undertook several initiatives to support the UNSDG and further the implementation of GA resolution 76/4 and funding compact commitments. These included:

- i) implementing a checklist on the implementation of Secretary-General reforms;
- ii) supporting entities in the use of the checklist; and
- iii) enhancing the UNSDG data portal.

7. Organized discussions across the UNSDG helped DCO develop a checklist on the implementation of Secretary-General reforms. The checklist was shared with UNSDG entities in December 2022 to enhance the practice of joint planning and programming across entities and UNCTs. Preliminary data for 2024 from a United Nations Department of Economic and Social Affairs (UN-DESA) survey for the annual report of the Secretary-General on the implementation of the Quadrennial Comprehensive Policy Review (QCPR) indicated that use of the checklist had progressed: more entities reported using it fully or partially in 2024 compared to 2023, from 5 to 23.¹ The final validated figures on implementation of the checklist were planned to be presented in the Secretary-General's 2025 report on the QCPR implementation.

8. To support reporting on the checklist, in 2025 DCO began collecting and circulating data on UNSDG entity contributions to the performance appraisals of Resident Coordinators to better enable their reporting on the checklist. Additionally, through collaboration with UN development system entities – and via Regional Peer Support Groups and the introduction of quality review functions in UN-Info - DCO allowed RCOs to more easily validate the completeness of the data entered for various sub-output data points. The DCO Assistant Secretary-General also regularly engaged with UNSDG entity senior leadership, offering DCO's support to address data gaps and improving reporting quality.

9. As evidence that the checklist has contributed to the oversight of reform efforts, governing bodies of UNICEF, United Nations Development Programme (UNDP), the UN Population Fund (UNFPA) and United Nations Office for Project Services (UNOPS) requested entities to report annually on the checklist. Preliminary data for 2024 showed that UNDP, UNFPA, UNOPS, UNICEF, UN-Women and World Food Programme (WFP) used the checklist to report on steps taken to further the Secretary General's reform, during the 2024 annual sessions of their Executive Boards.

10. Enhancements to the UNSDG data portal included improved visuals and analytical tools which were made accessible to host governments and other stakeholders. To further support and strengthen UNCT capacity to develop high-quality joint workplans, DCO also delivered over 15 global and regional webinars in 2023, along with tailored bilateral trainings for over 10 UNCTs. These sessions covered key topics such as joint programming and Results-Based Management, indicators development and monitoring, development of multi-year funding frameworks, and related topics.

11. At least in part due to the actions taken above, the proportion of UNCTs with at least one active joint programme increased to 87 percent in 2024, compared to 78 percent in 2021.² Data reported from RCOs in Chile and North Macedonia further suggested that the process of compiling the joint workplan helped identify opportunities for entities to leverage ~~could~~ each other's comparative strengths, facilitated engagement and outreach with other key partners, and improved cooperation with

¹ Implementation of General Assembly resolution 79/226 on the quadrennial comprehensive policy review of operational activities for development of the United Nations system. [Advance, unedited version. Paragraph 139.](#)

² Annex 1, QCPR Monitoring Framework, SGR2024, from 2024 Secretary-General's report on the implementation of the QCPR.

government counterparts around mutually agreed upon objectives. Systematic data collection on the outcomes of this joint work planning started in 2025.

12. Based on the above, OIOS considers this recommendation implemented. OIOS also determines that implementation of the recommendation has contributed to improved country-level coherence and implementation of joint workplans.

Recommendation 2

Strengthen knowledge sharing efforts to translate coherent programme planning into coordinated programme delivery

13. To address some of the issues identified with translating coherent programme planning into coordinated programme delivery and integrated policy advice, the Development Coordination Office should strengthen its knowledge-sharing efforts by identifying, synthesizing and disseminating good practices for coherent country programmes and integrated policy advice. This recommendation should build upon the already planned capacity development and knowledge series led by the Office and open to all resident coordinators and United Nations country team members. The Office may seek to identify good practices from the resident coordinator community of practice, its own good practice database, regional collaborative platforms and other communication forums. Good practices on the engagement of non-resident agencies in programme delivery and policy advice should be captured and shared.

Indicators of implementation:

- (a) Development Coordination Office staff tasked with synthesizing and disseminating good practices;
- (b) Active dissemination of at least three good practices each for coherent programme delivery and integrated policy advice to all resident coordinator offices.

14. In response to the recommendation, DCO expanded its efforts to synthesize and disseminate innovations and good practices by launching a series of products designed to link coherent programme planning with integrated programme delivery and policy advice. These initiatives included:

- i) regular webinars for RCs and UNCTs;
- ii) the periodic publication of the DCO Policy Bulletin - a monthly newsletter for RCs and RCO staff,
- iii) the [Game-Changer](#) series, [case studies](#), and blogposts on the DCO website.

15. These initiatives helped to capture and share the contributions and good practices of non-resident entities to integrated country programming and policy support. For example, the DCO regional team in Africa convened the Ghana RC, UNCT and all Regional Directors during the design stage of the new-generation Cooperation Framework.³ In Europe and Central Asia, the Issue-based Coalition on Environment and Climate Change - co-convened by United Nations Economic Commission for Europe (UNECE), United Nations Environment Programme (UNEP) and United Nations Educational, Scientific and Cultural Organization (UNESCO) and for which DCO, UNECE and UNDP served as a joint Secretariat - organized a workshop in Istanbul to strengthen the UNCT capacities in integrating climate change, pollution, biodiversity and other key environmental priorities in the Cooperation Framework process.

³ [RC and UNCT discuss the UNSDCF with Regional Directors in Africa: Ghana](#), DCO Policy Bulletin: August 2022.

These initiatives were captured and shared in DCO Policy Briefs for August 2022 and September 2023 respectively.⁴

16. Early results from non-resident agencies' contributions to integrated programme delivery were evident in the three initiatives of the "[Thailand climate pledge](#)", Pakistan's "[Living Indus](#)" initiative, and in [the Samoa Multi-Country Office](#) (MCO), as shown in box 1.

Box 1: Early results of integrated programme delivery

[Good practices from Thailand](#) were actively shared by the regional office of UNDCO in Bangkok where, under the leadership of the RC and guided by the priorities of the Cooperation Framework, the UNCT facilitated a multi-stakeholder collaboration between UNEP Finance Initiative (UNEP FI), the UN Framework Convention on Climate Change (UNFCCC), UNDP, UN Women, the Global Compact Network and the Thai government pension fund. Together these entities undertook a [nationala national](#) Sustainable Finance Stakeholder mapping for Thailand to leverage financial institutions and other private sector entities in support of national action on SDGs. As a result, 43 financial institutions, representing a combined USD 1.3 trillion in assets, signed a statement of commitment to SDG action.

Replicating this collaborative approach, the RC Office in [Pakistan](#) helped enable a swift humanitarian response to the severe floods in 2022, augmenting OCHA's limited in-country resources and capacity in the immediate aftermath. Beyond the emergency phase, the RCO facilitated collaboration across international financial institutions (IFIs) for long-term recovery efforts. The initiative, as captured in a DCO blogpost, laid the foundation for the UN response and the government's fundraising efforts following the floods, and has since received national budget support.

As a further result of knowledge sharing efforts, Pakistan's Living Indus experience was replicated in the [Samoa MCO](#), where the RC led a process of engagement with the Government of Samoa to identify the most impactful entry point for coherent policy action for SDGs. The Government identified water as the entry point, and the RC and UNCT supported the development of a corresponding strategic plan, which crowded in key considerations for sustainable development, including jobs and social protection, economic growth, and health.

17. Based on the above, OIOS considers this recommendation implemented. OIOS also determines that implementation of the recommendation has contributed to improved knowledge sharing around coordinated programme delivery.

Recommendation 3:

Support the streamlining of RCO/DCO reporting requirements

18. To address the perceived increased burden of reporting among United Nations country team members, the Development Coordination Office should undertake a review of country teams' collective reporting requirements, including those emanating from the resident coordinator office and the

⁴ [ECA: Regional Workshop on Environment and Climate Change Issues in the Implementation of CFs by IBC on Environment and Climate Change](#), DCO Policy Bulletin: September 2023.

Development Coordination Office, in order to identify possible overlaps and opportunities for streamlining among the resident coordinator office/Development Coordination Office and agency reporting processes, in order to: (a) inform deliberations of the United Nations Sustainable Development Group on ways to simplify results reporting requirements; and (b) encourage United Nations development system entities to further invest in and fully utilize UN-Info.

Indicator of implementation:

Completed review exercise, including the identification of opportunities for reducing duplicative reporting.

19. In response to the recommendation, DCO:

- i) began testing a business process alignment exercise to document and harmonize the reporting processes of UN entities;
- ii) collaborated with UNICEF on an interoperability proof of concept; and
- iii) supported the launch of the UNSDG Output Indicator Framework.

20. The business alignment exercise was undertaken in multiple phases. In its first phase, the exercise developed a multi-year workplan across WFP, Food and Agriculture Organization (FAO), UNICEF and UN-Women. The workplan aimed at shifting institutional mindsets, eliminating redundant data collection at entity and system-wide levels, and automating the transfer data required across these levels.

21. In the next phase of the exercise, to incorporate country-level feedback, a RC Steering Group was established to provide feedback on reporting processes and systems, including UN-Info. Following the RC Steering Group meeting in June 2023, the Knowledge, Information and Data (KID) working group was launched as a technical UN-Info advisory body. It comprised a cross-section of RCO staff and was tasked with offering complementary feedback and identifying practical and detailed solutions. KID co-chairs have met regularly with senior DCO staff, including the Chief of Policy and Programme to provide updates on UN-Info and collaborate on strategic issues. Specific activities undertaken by KID to support the streamlining of reporting requirements included:

- Weekly meetings which provided the opportunity to enhance alignment across each of KID's workstreams, i.e., Analysis, Insights and Information Products, Quality Assurance & Country Support Services, Knowledge Management & Capabilities, Technology & Digital Services and Governance & Partnerships.
- Analysis of existing dashboards in conjunction with RCO Data Management Officers who identified common visualizations used by RCOs and UNCTs but that were not available in UN-Info. This analysis informed 42 new visualizations for the re-design of the UNSDG Data Portal which was launched in March 2025.
- Qualitative analysis on specific use cases of UN-Info across different UNCTs and regions which was shared with RCOs through the DCO Policy Bulletin in March 2024.
- Standard Operating Procedures for data management across the RC system that were presented to the RCO Data Policy Survey Team in March 2024, and which were

subsequently disseminated to all RCOs. These SOPs provided key guidance on scope, data entry, communicating results, visualization and data management.

- Draft guidance on Cooperation Frameworks-Joint Workplans (CF JWP) currently under review, which incorporates recommendations from the system-wide evaluation on a new generation of UNCTs.

22. The business process alignment exercise also tested interoperability by pulling data from UN-Info into FAO data systems at various levels. This interoperability initiative, which is still in production, has the potential to minimize the reporting burden between UN-Info and individual entity reporting systems.

23. With regard to the interoperability proof of concept, DCO and UNICEF collaborated on a project to assess the feasibility and challenges of sending data from UNICEF's internal systems to UN-Info. The proof of concept was completed in March 2024, and analysed how key reporting data in UNICEF platforms Systems, Applications and Products in Data Processing (SAP) and Results Assessment Module (RAM) corresponded to Country Framework Joint Work Plans (JWPs) in UN-Info. The proof of concept was tested in Indonesia, where it was shown to have enabled the successful transfer of data from SAP and RAM into the Indonesia CF JWP in UN-Info using the UN-Info API.⁵ The exercise also enhanced understanding at headquarters (HQ) on how UN entities at country-level translated elements of entity programming instruments into the Cooperation Framework.

24. The proof of concept also helped to reveal several challenges in aligning entity-level data systems with UN-Info. For example, Results Based Management (RBM) was not operationalised consistently across the Cooperation Framework and UN entity programming documents, and existing guidance did not sufficiently address these inconsistencies. Additionally, variables in the respective UN entity systems and UN-Info data lacked direct equivalence; for example, management and operational costs were classified and calculated differently, requiring data to be transformed before it could be transferred from one database to the other. Full adoption of UN-Info will require further systems enhancements to support seamless data transfer data and interoperability.

25. In a further attempt to streamline reporting, the UNSDG launched the UNSDG Output Indicator Framework in November 2022 to measure system-wide contribution towards the SDGs. Prior to the launch of the framework there were 3,000 unique output indicators in UN-Info. The framework aimed at addressing the fragmented indicator reporting to improve consistency and transparency in tracking results achieved. Significant progress was made via a phased roll-out between 2022 and 2023, which saw the number of UNCTs reporting results increase from 19 to 63. This represented 48 percent of all UNCTs. The circulation of technical methodological notes, alongside continuous upgrades to the UN-Info platform, supported the DCO efforts to enhance the UNCT and RCO reporting on UN-Info.

26. As a result of the actions outlined above - namely the business process alignment exercise and the launch of the UNSDG Output Indicator Framework - UNCTs and RCOs reported reduced transaction costs, and enhanced efficiency and accountability. Concurrently, the interoperability proof of concept provided evidence-based, entity-level strategies to reduce duplication. These actions helped clarify reporting responsibilities and formats, while also reducing redundancies across multiple reporting

⁵ Application Programming Interphase (API) provides dynamic, programmatic access to data within the UNdata platform. Developers can use the API to dynamically query UNdata to obtain the latest data and display the result on a web page, download to local storage for further processing, etc.

platforms. For instance, in January 2025, the Argentina RCO reported that an independent external evaluation of the Cooperation Framework, "... recognised as a best practice the implementation of the UNSDG Output Indicator Framework, emphasizing the shift it represents towards better international comparability and monitoring (and) its usefulness for (the) specific evaluation, considering local context."

27. DCO staff reported that they continue consulting with stakeholders on options for reducing reporting burden as part of the Cooperation Framework guidance review. New Cooperation Framework guidance is expected to be launched by the end of 2025. Further challenges to streamlining reporting identified by DCO and RCO staff interviewed included: aligning reporting with revised Common Country Analysis (CCA) guidance that emphasizes systems-thinking and a future-oriented approach and the need for a mindset shift towards developing information feedback systems which balance accountability requirements with the need for rapid learning and adaptive management approaches.

28. Based on the above, OIOS considers this recommendation implemented. OIOS also determines that implementation of the recommendation has contributed to supporting further streamlining of RCO/DCO reporting requirements.

Recommendation 4:

Address challenges in operationalizing cross-cutting issues at the project level

29. To address challenges in operationalizing cross-cutting issues at the project level, the Development Coordination Office should develop an action plan for supporting resident coordinator offices in operationalizing existing guidance on mainstreaming cross-cutting issues into the areas of gender, human rights, disability, the environment and climate change. In doing so, the Office may wish to consider the following options:

- (a) Establishment of roving advisers from regional offices to provide further expertise and guidance at the country level;
- (b) Recruitment of dedicated advisers on specific issues as needed, such as disability inclusion, in the New York office of the Development Coordination Office, whose functions would include capacity-building of other staff (including any advisers at the regional level) and responding to requests from resident coordinator offices;
- (c) Continuation of the partnership with UN-Women on establishing gender coordinators and/or supporting gender results groups;
- (d) Continuation of the partnership with the Office of the United Nations High Commissioner for Human Rights on establishing regional human rights advisers;
- (e) Further engagement of existing issue-based coalitions, peer support groups and individual United Nations entities at the regional level to support resident coordinator offices as needed.

Indicator of implementation:

Completed action plan with specific steps and target dates for assisting resident coordinator offices in operationalizing guidance on mainstreaming key issues.

30. In response to the recommendation, DCO assisted RCOs in operationalising guidance on mainstreaming key issues by:

- i) providing expert advice to RCs through subject matter experts in New York and regional DCO teams;
- ii) deploying substantive advisors in RCOs;
- iii) offering customised training to RCs; and
- iv) supporting the design of joint programmes.

31. On climate and the environment, DCO provided on-demand in-house environment expertise to support RCOs and UNCTs in developing CFs or joint programmes that reflected climate issues. As a result, many of the Joint SDG Fund programmes on food systems developed in 2024 integrated climate and environment considerations into their design. In November 2024, a dedicated training for RCs on mainstreaming climate and environment into policy advocacy, resource mobilization, partnerships and capacity-building efforts was conducted in partnership with Yale University International Leadership Center. Sixteen RCs participated in the training, which prepared them to engage effectively in the follow-up from the 2024 'Rio Trio' Conferences of the Parties (COP).

32. On disability inclusion, capacity-building was prioritized in global and regional RC meetings. In 2024, DCO Headquarters in collaboration with the Asia-Pacific Regional Office and the EOSG Disability Inclusion Team conducted in-person training for UNCT focal points and select RCs, building on previous sessions in Europe, Central Asia, and Africa. As a result, participating RCs were better equipped to become champions in their region, calling on their peers to advance disability inclusion in their respective country teams and taking the lead in integrating a session in disability inclusion in the 2025 Regional Resident Coordinator Retreat.

33. On gender, DCO in-house expertise provided support to UNCTs via RCOs to expedite gender responsive SDG achievement. In 2024, a dedicated session was held at the RC Global Retreat in New York, with RCs sharing their experiences, perspectives, strategies and plans to lead UNCTs in support of coherent and inter-sectional implementation of gender mainstreaming policies. The session focused on consolidating efforts for advancing the effective implementation of the UN System Wide Acceleration Plan on Gender Equality (GEAP) and discussed a joint approach with Resident Coordinators for GEAP implementation and its roll out at country-level.

34. With respect to the mainstreaming of human rights, the 2024 RC Global Meeting provided a platform for several clinics focused on navigating complex human rights challenges. The clinics highlighted how a new generation of RCs were pursuing practical approaches to address human rights challenges and opportunities set out in the Cooperation Framework. In addition, the deployment of Regional Human Rights and Sustainable Development Advisers (HRAs) further strengthened this work by linking OHCHR's expertise with the RCs/UNCTs and the UN Joint Fund for SDG Implementation; despite significant resource constraints, OHCHR continued its support to 36 HRAs in 2025. Finally, the continuation of a series of digital events showcased CFs that had successfully mainstreamed human rights, enabling the dissemination of best practices across UNCTs.

35. Several positive outcomes were observed as a result of the mainstreaming initiatives discussed above. Using Indonesia as a country-level example, the advisory support provided to that RCO on climate and environment enabled the UNCT to conduct a comprehensive analysis of biodiversity challenges and linkages with national development priorities. This analysis informed the development of

a joint programme with pooled funding mechanisms. Additionally, the continued secondment of the Advisor on Energy from Sustainable Energy for All strengthened the UNCT's ability to support Indonesia's ambitious timeline for decarbonization and scaling up renewable energy.

36. Furthermore, strengthened support for the mainstreaming of disability inclusion in country-level programming has led to incremental progress in reporting on the joint programming indicator in the UNCT Accountability Scorecard on Disability Inclusion. To meet the indicator's requirements, the UNCTs mainstreamed disability inclusion into most new joint programmes as well as integrated it into some existing joint programmes and on at least one targeted programme on disability inclusion in the CF cycle. In 2023, 28 per cent of country teams were either meeting or exceeding requirements on this indicator, whereas in 2024, this figure increased to 33 per cent. Recognising the potential for faster progress, DCO and the Disability Inclusion Team of the EOSG, in collaboration with the Joint SDG Fund, have also begun working towards identifying a set of high-impact joint programmes in select countries for targeted support to further advance disability inclusion.

37. Based on the above, OIOS considers this recommendation implemented. OIOS also determines that implementation of the recommendation has contributed to addressing challenges in operationalizing cross-cutting issues at the project level.

III. Conclusion

38. At the end of the three-year cycle and through the implementation of recommendations, DCO has continued its contributions to measurable improvements in the effectiveness, coherence and impact of the RC system. The continued increase in the number of UNCT implementing active joint programmes - from 78 percent in 2021 to 87 percent in 2024 - demonstrates tangible progress in promoting integrated planning and delivery. Evidence from RCOs highlights how joint work planning has fostered greater complementarity across UN entities, improved engagement with key partners, and strengthened alignment with national priorities. Furthermore, enhanced knowledge sharing mechanisms have enabled the replication of best practices across entities, while improvements to UN-Info have reduced transaction costs and duplication which has contributed to improving efficiency and enhancing accountability. Additionally, progress on mainstreaming key cross-cutting areas is beginning to show promising results and has been reflected in improved reporting and integration in joint workplans. These gains provide a strong foundation for continued strengthening of the RC system in support of the 2030 Agenda.

Annex I. Comments received from UNDCO



TO: Ms. Demetra Arapakos, Director
A: Inspection and Evaluation Division
Office of Internal Oversight Services

DATE: 30 June
CLASSIFICATION: Unclassified

THROUGH:

S/C DE:

FROM: Oscar Fernández-Taranco, Assistant Secretary-General
DE: for Development Coordination

SUBJECT: Response to the draft Report of the Office of Internal Oversight Services on the Triennial
OBJET: review on the implementation of Office of Internal Oversight Services recommendations in
the report, Evaluation of the Development Coordination Office: contribution of the resident
coordinator system to country-level programme coherence, E/AC.51/2022/2

1. Thank you for the draft report on the triennial review on the implementation of Office of Internal Oversight Services (OIOS) recommendations in the report, Evaluation of the Development Coordination Office (DCO): contribution of the resident coordinator system to country-level programme coherence, E/AC.51/2022/2.
2. The draft report has been reviewed, and DCO agrees with the results of the review and the conclusion by OIOS. DCO is pleased that OIOS has determined that all four recommendations of the evaluation have been considered as implemented by DCO. We welcome OIOS' observations and findings on the positive outcomes from the implementations of these recommendations.
3. We would like to take this opportunity to express our gratitude to OIOS for this constructive review and to thank the Inspection and Evaluation Division of OIOS, in particular Mr. Juan Carlos Pana and Ms. Zainab Latif, for the collaboration and support to DCO during the review process.

cc: Mr. Juan Carlos Pana
Ms. Zainab Latif